



SCORING IN THE COMMUNITY

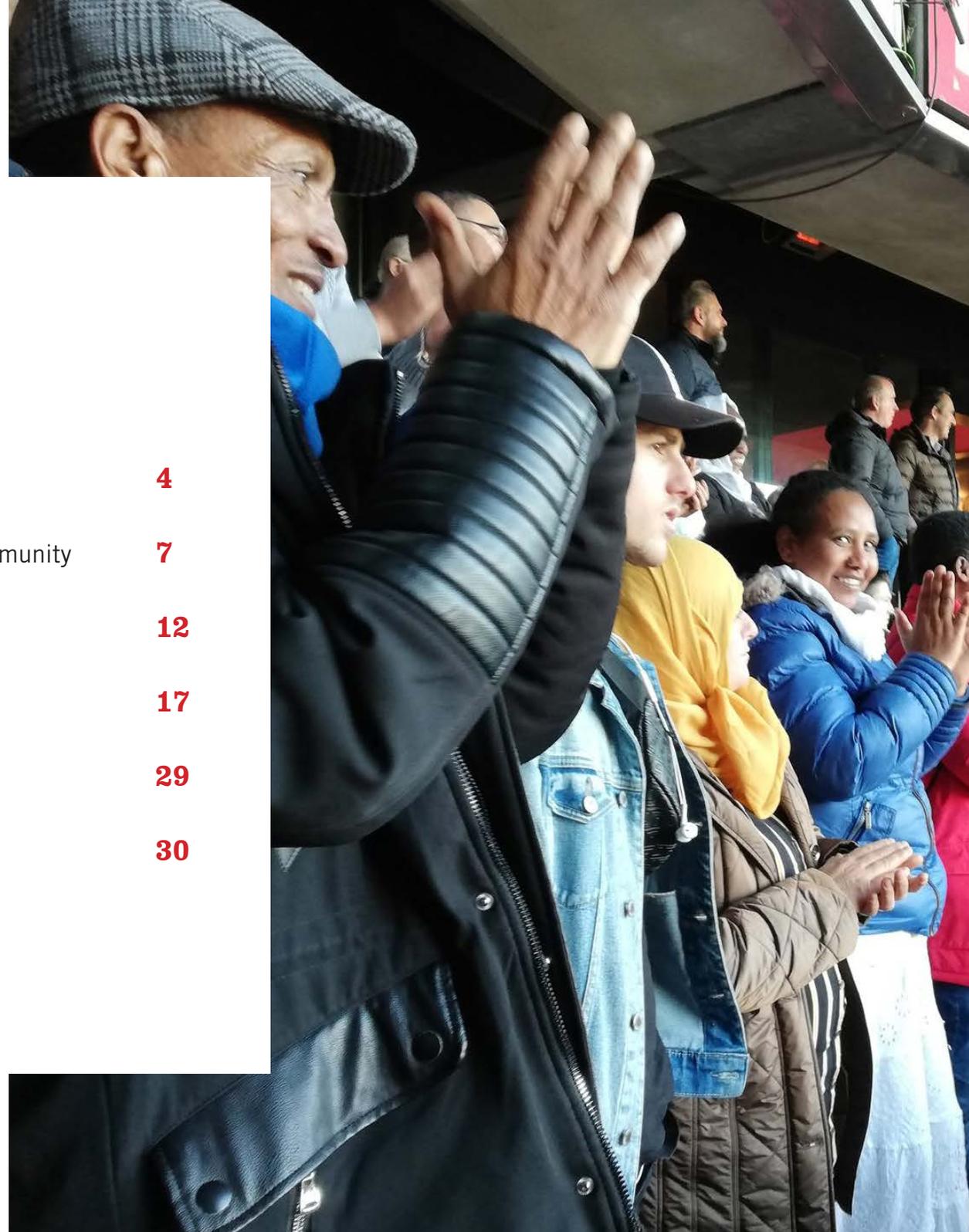


ANNUAL REPORT 2019

Foundation FC Twente – Scoring in the Community

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1 | INTRODUCTION

We are proud to present the 2019 Annual Report, reporting on activities and undertakings by the FC Twente Foundation 'Scoring in the Community'. Working closely with the Football Club Twente, Scoring in the Community has shown to be an important Foundation for social involvement and empowerment for citizens in Twente region in 2019. 'FC Twente' became the champion within the Dutch Second League (Eerste Divisie) and made, therefore, its way back into the First League (Eredivisie). Concurrently, the women's division – FC Twente Vrouwen – achieved championship within their league. With these achievements at heart, together with some major organizational and financial restructuring by the football club internally, it's safe to say that 2019 has been an important year for us.

The above-mentioned successes influenced Scoring in the Community, especially on an organizational level. In the first place, Chairmain Ton Heerts has left the FC Twente Foundation on 1 July – we sincerely thank Ton again for his efforts and contributions. Secondly, Jan Bron was appointed interim Chairman until a new Chairman is recruited. We've furthermore implemented multiple administrative and organizational changes concerning the tight-knit collaboration between FC Twente and Scoring in the Community. Most notably, the Supervisory Board of FC Twente has decided not to appoint any portfolio-holders. In addition, Martijn Hoogstoevenbeld, as the operational and financial director, became the point of contact for Bas Schreurs, the Corporate Social Responsibility (CSR) manager.

From January onward, the board of members decided to assign Bas Schreurs the position of CSR-manager in a paid function due to increasing activities. By the same token, the foundation hired ten additional employees for Scoring in the Community in 2019, summing up to a total of fourteen employees.

In bringing our work together, there have been several developments in relation to our partner-organizations. We've specifically come to new agreements with the municipality of Oldenzaal, housing cooperation WBO Wonen, Persoonality and the social work organization Alifa. Additionally, we've extended and elaborated on existing agreements with the Dutch health care insurer Menzis, with housing cooperations Welbions and Domijn and, finally, with both municipalities of Hengelo and Enschede. Creating such alliances point to a furthering of our foundation's objectives. We're privileged to be able to partner with these organizations. Partnerships lie at the core of the success of our projects, and we'd like to thank our partners again for their indispensable support for carrying out projects and activities.

Through resolute commitment and with passion at heart, Scoring in the Community supported citizens in Twente who could use a helping hand. For example, the project 'Turkish Families Integration' has made great strides in 2019: More than 50 Turkish families have been recruited to participate in a project to better integrate into Dutch society, under the guidance of several project leaders. Another project, 'Support Each Other' in Enschede, has

ended in November 2019 – many efforts have been made to continue this project throughout 2020. With the purpose of sharing the project's results in a unique manner, a series of TV-episodes was developed and shown to The King's Commissioner of the province of Overijssel, mr. Andries Heidema. The aim of the before-mentioned project is to further develop and extend it within the municipalities of Oldenzaal, Hengelo and Enschede.

The project 'Sportive Integration' in Oldenzaal also ended in 2019. A project with similar objectives and goals, however, was continued under a different name: 'Other Integration'. Another project, "Appropriate Sports", will end after two years in July 2020, 72 children have been helped with behavioral disorders to participate in sports and become part of a suitable sports or athletics association. In tandem with these endeavors, several other projects have shown to be rather fruitful: The fourth community theater project, 'Vak-Oud', took place at the Wilminktheater in Enschede. With more than 1050 visitors, this theater project was run by senior citizens with the aim of impacting the same age-group. The projects 'The Treasury Chest' and 'Walking Football' have particularly been established to emphasize and partly undermine the rising levels of loneliness among the elderly.

In a nutshell, we've made tangible improvements in citizen's lives within the Twente region. That's what we stand for, and that's what we want to continue to do. Enjoy reading the 2019 Annual Report!

WE DEVOTE OURSELVES TO HELPING PEOPLE WHO'VE BEEN PUT ON THE BENCH BY SOCIETY, CREATING AN ENVIRONMENT WITH OPPORTUNITIES WHEREIN THEY CAN FLOURISH.



TIMELINE PROJECTS

- 2005** Founding Scoring in the Community
- 2006** Start 'Football courses at schools to promote health'
- 2007** Start football course
- 2008** Start Scoring by Schooling
- 2009** Start Scoring with Health
- 2010** First Sander Boschker Tournament
First FC Twente Cup
Founding of the Football Choir
- 2013** Start 'Hengelose Es'
- 2015** Start The Treasure
First football lessons at 't Roessingh
- 2017** Start Sportive Integration
Start Supporter of Each Other
- 2018** Start Appropriate Sports
Start Walking Football

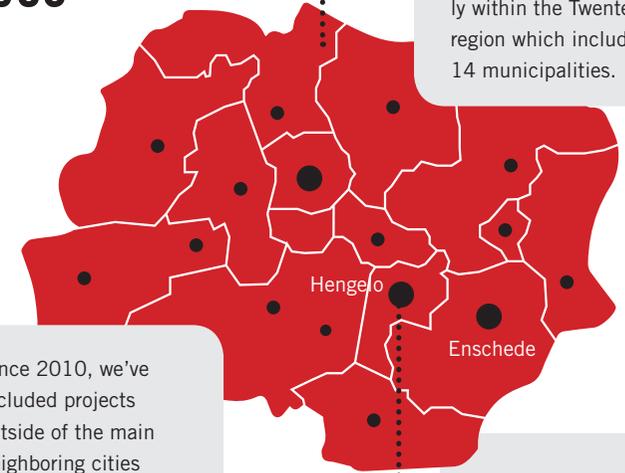
SOCIAL MEDIA

- 297 FOLLOWERS**
- 247 FOLLOWERS**
- 322 FOLLOWERS**
- 257 FOLLOWERS**

OUR APPROACH

Providing a helping hand to regional citizens in a creative, unorthodox and effective manner.

GEOGRAPHICAL FOCUS



The geographical scope of our projects is mainly within the Twente region which includes 14 municipalities.

Since 2010, we've included projects outside of the main neighboring cities Enschede and Hengelo.

We started Scoring in the Community in 2005 in Berflo Es, Hengelo.

SCORING IN THE COMMUNITY IN NUMBERS

16
PROJECTS

514
ACTIVITIES

4986
PARTICIPANTS



OUR PARTNERS

Gemeente Enschede

Gemeente Hengelo

roc van twente

SAXION HOGESCHOOL

domijn

UNIVERSITY OF TWENTE.

webbions
This is Born in Hengelo

menzis

HUISKES
FRESH SINCE 1956

HIGHLIGHTED PROJECTS



SUPPORTER OF EACH OTHER

2017 - 2020

44 FAMILIES

Supporting families categorized as having multiple difficulties and/or societal 'stumbling blocks'

THE TREASURE IN GLANERBRUG

2015 - present



420 ELDERLY INDIVIDUALS

Elderly with dementia take a historical dive into FC Twente football club



THEATER PERFORMANCE 'VAK OUD'

2019

1050 VISITORS

FC TWENTE CUP

2008 - present



242 PARTICIPATING YOUTHS

Social commitment of youths

TURKISH FAMILIES INTEGRATION

2018 - 2020

Integration of Turkish families in Dutch society

130 PARTICIPANTS



2 | SCORING IN THE COMMUNITY

WHO ARE WE?

Solidarity lies at the core of how FC Twente converts social involvement into actionable steps. Since its start in 2005, Scoring in the Community has acquired a status we're proud of. Benefitting from unconventional methods, and in collaboration with the aforementioned partners, we've managed to successfully develop many projects that made a positive contribution to people's lives. With active citizenship and solidarity at heart, we've set ambitious goals to further improve the daily lives of people who've had a setback in life and who are in need of support – that's what we're all about.

WHAT DO WE WANT?

With active participation, we aim at improving the current foundation at a fundamental level. To achieve this, it's important that the foundation maintains its creative and unique approach, thereby ensuring that our combined efforts are aligned to have the maximum impact in the region. In like manner, the organization aims at operating as a stable and independent unit, while still being a clear part of FC Twente as the facilitating sports institution. Scoring in the Community will correspondingly maintain and develop its key driving success factor. At the same time, it aims at promoting becoming more independent and

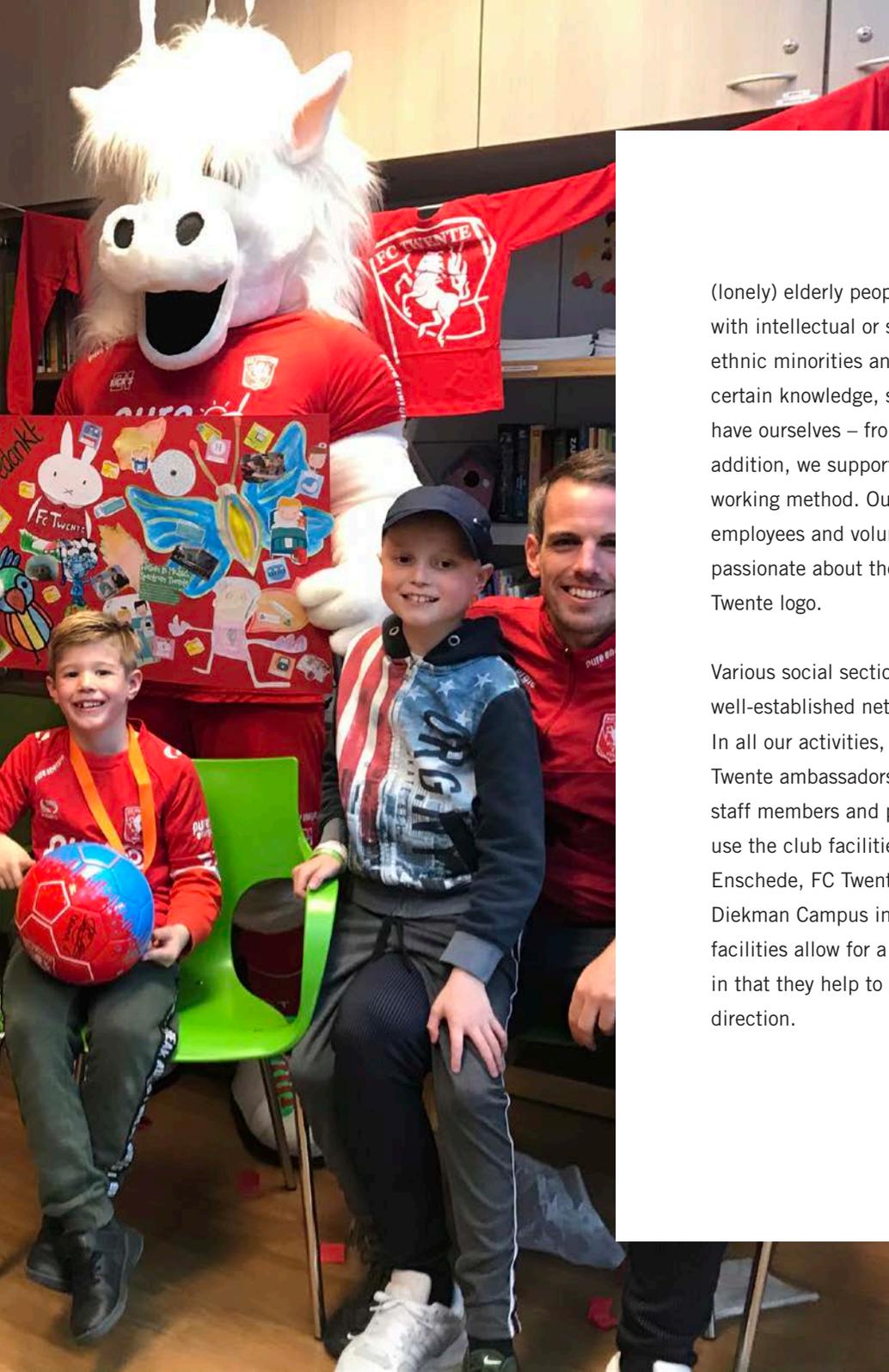
sustainability at an organizational level. That's what we aim for. The foundation wants to achieve this in the coming two years based on five strategic pillars, as shown on page 8.

HOW DO WE DO THAT?

With the social approach and mobilizing power at its roots, FC Twente wants to continue making a positive difference in the daily lives of citizens in the region. We make use of a so called 'neutral' position of a professional football club. This means that certain mobilizing activities are perceived as less threatening for residents because of this neutral position, making them more open for discussion and active participation. We acknowledge participants' individual circumstances, create individual opportunities and aim at increasing their quality of life. We do this together with the unmissable support, commitment and experience from our local and regional partners. But we always do this in our own unconventional, idiosyncratic and creative way – which is first and foremost meant to open doors for people.

In short, we initiate and implement social projects in the region Twente. The diverse array of projects targets several groups, including children, young people,





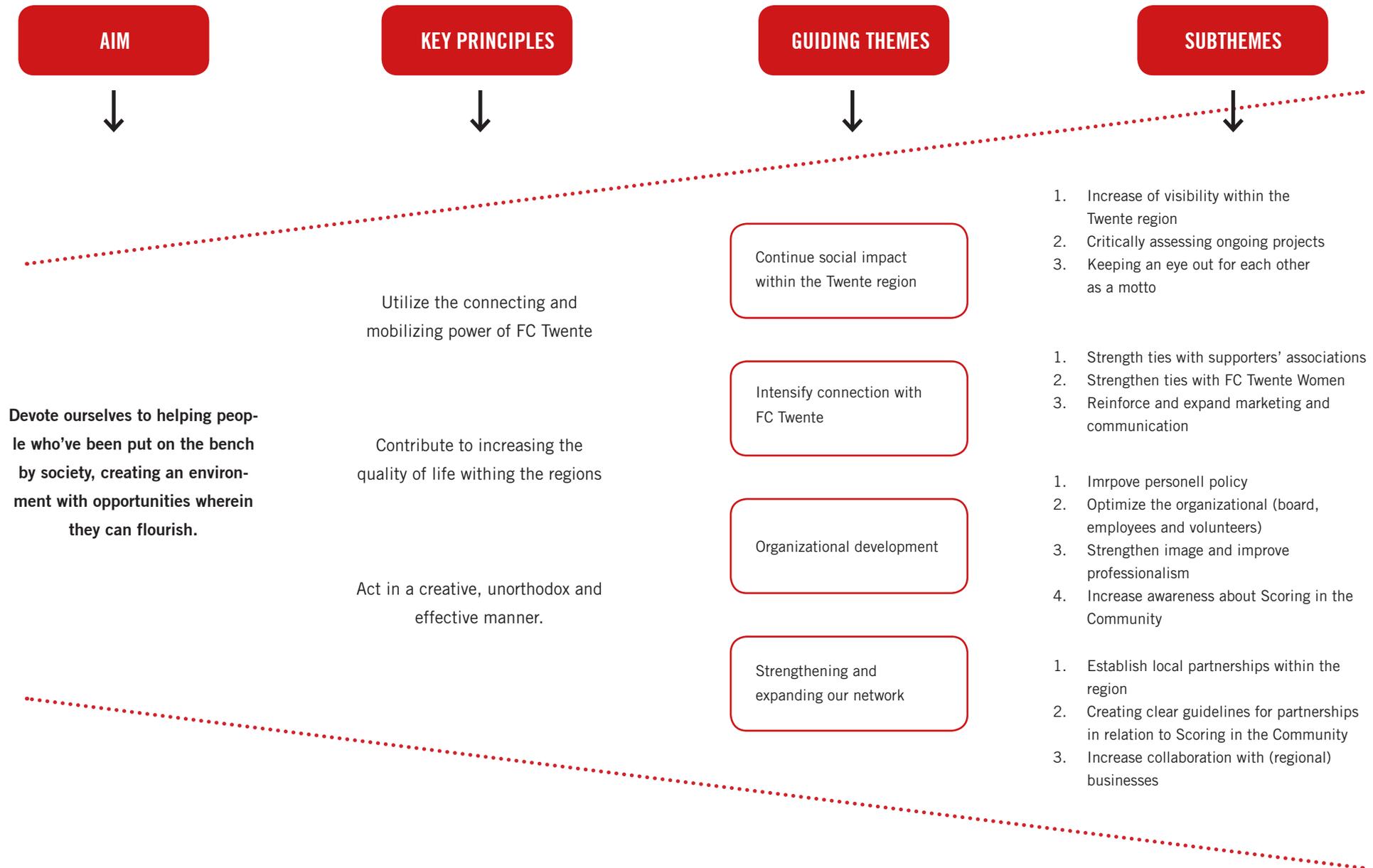
(lonely) elderly people, vulnerable families, people with intellectual or specific disabilities, refugees, ethnic minorities and (former) prisoners. We acquire certain knowledge, skills and strength – that we do have ourselves – from our extensive partnerships. In addition, we support existing initiative that match our working method. Our foundation works with committed employees and volunteers whom are knowledgeable and passionate about their work. They proudly wear the FC Twente logo.

Various social sections in our board are characterized by well-established networks within the region of Twente. In all our activities, we use the club logo, deploy FC Twente ambassadors such as (retired) football players, staff members and prominent people, and we make use the club facilities, such as 'De Grolsch Veste' in Enschede, FC Twente Training Centre in Hengelo and Diekman Campus in Enschede. These locations and facilities allow for a smooth execution of the projects in that they help to push participants in the right direction.

OUR PLAN

Based on our overarching vision, we've consolidated a strategy that aims to contribute to the foundation at the policy level. This strategic plan is outlined within a document that is leading for the board and the CRS manager. This document builds on the combined efforts of the board, employees and volunteers of Scoring in the Community. The next step is that the employees and volunteers transcribe and implement sub-themes into so called SMART-formulated objectives for 2020. Implementation will occur in 2020 by initiation and executing of activities in line with the formulated objectives. Throughout the same year, any projects will be closely monitored and evaluated by employees in five quarterly consultations. During the last quarterly meeting in 2020, the final balance of 2020 will be drawn up and there will be opportunity for updating policies and objectives which, in turn, will shape the projects' goals for 2021.

STRATEGY



WHERE ARE WE ACTIVE?

We mainly work within the Twente region which consists of 14 municipalities. With its starting point in 2015 in Berflo Es in Hengelo – which is located appropriately besides FC Twente’s main training facility –, the foundation expanded its activities significantly throughout several neighborhoods within the same city. After this initial expansion, other projects were started in the neighboring city Enschede. Since 2010, projects and activities have also been carried out incidentally in other parts in the Twente region, such as Nijverdal, Hellendoorn, Hof van Twente, Borne, Haaksbergen and Oldenzaal. Notably, relatively many activities facilitated by Scoring in the Community took place in Oldenzaal within the time period 2017-2018. This collaboration culminated in an agreement in May 2019 that was signed by the municipality of Oldenzaal and housing corporation WBO Wonen.

The employees and volunteers of Scoring in the community work from three distinct FC Twente locations. These include (1) the main training facility of FC Twente in Hengelo, (2) De Grolsch Veste stadium and (3) Diekman Campus in Enschede. As mentioned before, many activities take place at these locations. In addition, the employees and volunteers are active within districts and neighborhoods, mainly in Enschede, Hengelo and Oldenzaal. These locations allow for intensive cooperation with social partners at various locations such as community and social centers, health-care locations and several sports clubs.

MEETING ROOM “SCORING IN THE COMMUNITY”

De Grolsch Veste is the stadium of football club FC Twente. With its central location in Enschede, it serves as a central meeting point for employers, and it facilitates several office spaces for Scoring in the Community. Additionally, it houses a stadium box (box 199/200) with room for a maximum of 50 visitors, which participants and partners of projects from the foundation may use. The stadium is an inspiring environment that allows for tightening social bonds between the society and FC Twente, which is one of the main reasons we use the stadium box within the projects. At the beginning of 2016, this meeting place was named “Scoren in de Veste”. From 2019, this space continued under the name “Meeting space Scoring in the community”. In 2019, visitors could use the meeting space at the stadium for nineteen home matches. However, the space is not only used frequently during matchdays, but also on other days (i.e. non-match days). The box was used 42 times by the partners of Scoring in the Community. This is an increase in comparison to the previous year, and it’s expected to increase in the coming years. This requires a considerable amount of time on the part of the volunteers and it’s also paired with increasing costs. Therefore, we intend to find a proper solution to this ‘issue’. The space is managed exclusively by volunteers who put a lot of time and energy into it. Lending heavily on the indispensable efforts put forward by the volunteers, we intend to effectively make use of their time and energy when it comes to usage of this stadium-box.



WHO ARE WE IN CONTACT WITH?

Scoring in the community is in contact with many people and organizations in the Twente region: Our external stakeholders. Scoring in the community has a partnership with twelve organizations, whereby a joint effort is made to make a social contribution to the region. Each partnership fosters a unique collaboration, safeguarding both the partner's and the project's objectives. This joint effort is then effectively translated into an action plan that consists of feasible projects and activities. The implementation of these projects is monitored, evaluated and adjusted by means of consultation moments between the designated partner and Scoring in the community.

CIVIL SOCIETY:

- Sports clubs
- Community centers
- Care and welfare institutions
- Educational institutions
- Social foundations
- Social departments for professional football organizations
- Grant providers
- Cultural institutions

PARTNERS

Gemeente  Enschede



UNIVERSITY
OF TWENTE.





3 | ORGANIZATION AND WORK APPROACH

WHAT KIND OF ORGANIZATION ARE WE?

Scoring in the Community is a social foundation. The aim of this foundation is to fulfill a social role within critical areas from which the supporters of FC Twente football club originate. Taking on this role, Scoring in the Community resolves to improve the living conditions of specific persons and of communities. With a clear strategic direction, the foundation intends to achieve its goals by bringing into play its own employees and volunteers, affiliated stakeholders and by leaning on support from the FC Twente organization in more general terms.

HOW IS OUR BOARD STRUCTURED?

Scoring in the Community consists of a board of members and an executive committee. The board of members consists, in legal terms, of five or more natural persons. The executive committee consists of three or more natural persons. The three persons hold the positions of chairman, secretary and treasurer. The board of members specifies and determines the number of its own members, whereas the chairman of the board of members is appointed by the supervisory board of FC Twente based on recommendation from the board's members. Moreover, the board of members

sets the number of executive committee members and, correspondingly, appoints the chairman of the executive committee.

WHO IS ON THE BOARD?

Board of members

Chairman*	Dhr. A.J.M. Heerts
Secretary	Dhr. J. Bron
Penningmeester	Dhr. G.H.M. Veger
Board of members	Dhr. S.A.H. Denters
Board of members	Dhr. J.H. van der Vegt
Board of members	Dhr. H.J.M. Rupert
Board of members	Dhr. R.H.J. Engbers

Executive committee

Chairman*	Dhr. A.J.M. Heerts
Secretary	Dhr. J. Bron
Treasurer	Dhr. G.H.M. Veger

** As of July 1, 2019, Mr. A.J.M. Heerts stepped down as Chairman. Mr. J. Bron temporarily fulfills the role as Interim Chairman. A selection committee has been appointed to carry out the process of recruiting and selecting a new chairman. Mr. A.P. Frankenhuis has been appointed as chairman of Scoring in the community on 1 February 2020.*

HOW DOES THE BOARD WORK?

The board of members of Scoring in the Community meets approximately once every three months. Each member of the board is authorized to bring together the board of members for the purpose of a meeting. A written request is required to convene; the meetings are held at the place proposed by the person who wishes to convene.

The chairman leads the meetings of the board members. In his absence, the present members are expected to compensate accordingly. The secretary writes a report of the meetings and shares it afterwards by email to all the board members. The executive committee, in turn, is given responsibility for management of the foundation insofar as this management isn't fulfilled by the board of members.

The following tasks are assigned to the board of members:

- determining the main points of the policies and setting up guidelines for the executive committee's tasks
- approving resolutions of the executive committee in accordance with the articles of association;
- performing legal acts as referred to in article 6, paragraph 5 of the articles of association;
- granting a continuous power of attorney as referred to in article 7 paragraph 4 of the articles of association;

- adopting, amending or withdrawing regulations as referred to in article 9 of the articles of association;
- establishing a policy plan;
- determining the statement of income and expenditure or the annual accounts and annual report;
- deciding to revise, merge, split or dissolve the articles of association.

DO WE ACT ETHICALLY AND WITH INTEGRITY?

Given the emphasis on social work within the foundation, it's hard to overstate the importance of adhering to ethical practices with professional integrity. Upholding a moral standard of conduct is especially important in view of the voluntary nature of much of the work that is performed by our own employees and by the people that have partnered with the foundation.

Any ethical considerations are overseen and administered during the day-to-day business operations. In its extent, the board and the CSR manager are responsible for ensuring ethical standards. Potential conflicts of interest are put forward by the board at an early stage in a project. They are, thereafter, not involved in the decision-making process in order to avoid a conflict of interest.

HOW DO WE SHARE INFORMATION?

The website <https://www.fctwente.nl/club/maatschappelijk> regularly reports on ongoing activities. In addition, annual reporting is done via an official annual report; this report will be made public on the website. Due to increasing digitization in today's society, Scoring in





the Community has been active on social media. Not only did the foundation increase their activity on social media platforms, it also adopted a wider variety of them in the course of 2019. We are particularly active on Facebook, Instagram, Twitter and LinkedIn. Scoring in the Community works closely with the communications department at FC Twente in respect to its outreach to the public.

HOW DO WE DEAL WITH FINANCES?

The board of Scoring in the Community devotes itself to transparent financial administration and reporting, thereby ensuring a clear insight into the nature and scope of:

- the costs incurred for fundraising and management of the foundation, as well as other expenditure related to the foundation's activities;
- the income of the foundation;
- the foundation's assets.

The board's accounting period stretches over the calendar due to the nature of the organization's needs. Balance sheets relating to the foundation's activities, however, are drawn up by the board biannually – each with a six-month interval. To ensure transparent

financial accounting, the treasurer is expected to distribute a copy of the balance sheet to all board members before the following financial period.

Furthermore, the board prepares an annual report and an annual account. To safeguard financial sustainability of the foundation, an independent statement on the annual account is provided by an external accountant. The budget is constructed by the board of members each calendar year in the last quarter. The financial administrative assistant, together with the CSR manager and the board's treasurer, are responsible for financial accounting.

WHO WORKS WITH US?

Upon request by FC Twente in 2018, Scoring in the Community has begun operating as an independent employer. This resulted in a clearer personnel policy in parallel with the foundation's needs. Additionally, a suitable agreement was struck with Persoonality who has been made responsible for any HR-related activities – starting from 1 January 2019.

Since February 2019, fourteen employees have been working for Scoring in the community, of which ten

are employed by Scoring in the community directly; the remaining four employees are seconded. The existing regulations have been continued and updated. These include, firstly, the implementation of so called 'combination functionaries' (persons who have a combination of functions in which the combination of different sectors plays a major role). Secondly, we've extended agreements with our partners, such as the municipalities of Enschede and Hengelo, as well as with Domijn, FC Twente Women and, lastly, ROC van Twente.

HOW DO WE LIMIT RISKS?

In order to limit risks, the CSR manager continually identifies potential (financial) risks and reports them to the executive committee. If the executive committee is of the opinion that potential risks should be discussed during a board meeting, this will be placed on the agenda. Yet another duty belonging the CSR manager is to have regular contact with project leaders and project staff to discuss the progress of projects and activities. This contact occurs in a group setting and on an individual level, thereby maximizing the opportunity to spot any potential risks at an early stage.

ANBI STATUS

As a foundation under the umbrella of FC Twente, Scoring in the Community is considered a Algemeen Nut Beogende Instelling (ANBI), which means that it's an organization that's judged to be of considerable benefit to the public. To obtain such a status, an organization needs to be involved with public work at minimum commitment of 90%.

HOW DO WE DEAL WITH PRIVACY AND SECURITY?

The foundation aspires to ensure proper privacy and security principles within the foundation. This concerns all the individuals involved, namely the board members, employees, volunteers, partners and participants of projects. The General Data Protection Regulation (GDPR) has been enforced in Europe since 25 May 2018. This regulation makes sure that the same privacy legislation applies throughout the European Union. Scoring in the Community has drawn up a privacy statement on the basis of this legislation and posted it on its website. The privacy statement of Scoring in the community can be found at <https://www.fctwente.nl/club/maatschappelijk/scoren-in-de-wijk>. In the context of safety, every employee and volunteer must submit a Certificate of Conduct (VOG) to the foundation.



HIERARCHIAL ORGANIZATIONAL OVERVIEW:



5 | PROJECTS AND RESULTS

Scoring in the Community has carried out several projects throughout 2019. With the help of a monthly activity calendar, our collaborative efforts within these projects have been more effectively mapped since March 2019. This chapter provides an overview of the projects and the results achieved. The results per project are further elaborated on in the next pages.

PARTNERS



16

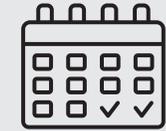
PROJECTS

about sports, health, education
and engagement



14

EMPLOYEES



514

ACTIVITIES



4986

PARTICIPANTS



63

ORGANIZATIONS

we collaborate with



50

VOLUNTEERS

PROJECT	THEME	NUMBER OF PARTICIPANTS 2019	RESULTS	COOPERATION ORGANIZATIONS
<p>Scoring with health</p> <p>2009 - present</p>	<p>Promotion of a healthy lifestyle</p> <p>Points of improvement</p> <ol style="list-style-type: none"> 1. Recruitment / acquisition 2. Wish for an ambassador of FC Twente 3. Changing personnel 4. Other possible financing options 	<p>267 participants, ages 18 to 64</p> <p>Deployment of staff / volunteers</p> <p>3 FTE - approx. 4,560 hours in total</p> <p>Personnel ROC van Twente and combined position of the municipality of Enschede</p>	<p>Number of activities</p> <p>13 Education groups Enschede, combined with 10 subsidized groups</p> <p>2 Subsidized groups Almelo Healthy in your neighborhood</p> <p>1 Grant Hengelo Healthy family</p> <p>Overview 267 participants:</p> <ul style="list-style-type: none"> • 26 participants (direction) WORK • (Learning and Working Desk, Djopzz, reintegration, work-study trajectories municipalities or independently) • 44 participant started with TAAL programs (ROC, Taalpunt, Avedan, Wijkkracht and Saxion) • 17 participants DIG. SKILLS (ROC van Twente, Educatie) • 8 participants registered or started TRAINING (ROC van Twente, VAVO, Entrance level 1 and level 2) • 88 participants started or were already doing VOLUNTEER WORK (via M-pact, alifa, EV or independently) • 3 participants activities at ALIFA • 24 participant POWER activation centers • 59 participants continue to move or have started an exercise trajectory. (lifegoals, Exercise buddy of Wijkkracht, Continued sport works, together or with the Salvation Army) • 8 participants Score with health again • 26 participants no follow-up • (Assistance, informal caregiver, health problems) 	<p>Municipality of Almelo, Hengelo, Enschede,</p> <p>Welfare organizations (Avedan, Alifa and Wijkkracht) Voluntary work organizations (M-Pact and others) Sports company Almelo, Sportaal, ROC van Twente, RMC Employees, ROC van Twente Career Center, Cultuurcoache Municipality of Enschede, City Bank, Learning and Working Desk, Djopzz, RAP team, Humanitas , Certain Basis, Fact-Youth, Neighborhood Teams, DOEN Fair, Movement broker Wijkkracht, various sports associations, business, Resto van Harte, Dietician Practice Twente, Livio and Fuego, Power activation centers.</p> <p>Health insurer Menzis</p> <p>Welbions</p> <p>Domijn</p> <p>WBO Housing</p> <p>Municipality of Oldenzaal</p>

PROJECT	THEME	NUMBER OF PARTICIPANTS 2019	RESULTS	COOPERATION ORGANIZATIONS
<p>Supporter of each other</p> <p>2017 - 2020</p>	<p>Supporting families in a disadvantaged situation with multiple problems</p> <p>Points of improvement</p> <ul style="list-style-type: none"> • children: not talking about, but with, children and allowing children to think for themselves • use of measuring instruments for positive health (simple and children's version) • consideration of the families • organizing the recruitment of families properly • training and deploying ambassadors 	<p>44 families, 50 adults, 9 fathers, 60 children</p> <p>Deployment of staff / volunteers</p> <p>5 employees including Combination Municipality of Enschede</p>	<p>Total final project results</p> <ul style="list-style-type: none"> • paid work 16x and voluntary work 22x • walking group Dolphia 7x • training ROC van Twente 9x and language / computer course ROC 9x • informal caregiver 5x • Score with health 11x • reintegration process 4x • new house 4x • improvements at home problems 17x • help with health problems 12x • debt counseling 4x • Alifa and Power 5x • swimming lessons 7x • Life goals 10x • social contacts, friends, group app for permanent contact, help with practical problems, happier, etc. 	<p>Parenting support</p> <p>Addiction treatment</p> <p>Healthcare</p> <p>Companies with vacancies that are difficult to recruit new staff</p> <p>Temporary employment agencies</p> <p>Volunteer organizations</p> <p>Sports clubs</p> <p>Language points and libraries</p> <p>GGD Twente</p> <p>FNO Care for Opportunities</p> <p>Health insurer Menzis</p> <p>Huuskes</p> <p>Personality</p> <p>Welbions</p> <p>Domijn</p> <p>WBO Housing</p> <p>Municipality of Hengelo</p> <p>Municipality of Enschede</p> <p>Municipality of Oldenzaal</p> <p>ROC of Twente</p> <p>University of Twente</p> <p>Saxion University of Applied Sciences</p>

PROJECT	THEME	NUMBER OF PARTICIPANTS 2019	RESULTS	COOPERATION ORGANIZATIONS
<p>Turkish Families Integration</p> <p>2018 - 2020</p>	<p>Integration of Turkish families in Dutch society</p> <p>Points of improvement</p> <ol style="list-style-type: none"> 1. Actively encourage leading group members to carry out an activity with the families every month. 2. Managing the leading group members 3. Keep an eye on distance and proximity, delegating to the leading group members where necessary 	<p>130 Turkish people, including volunteers and families</p> <p>Deployment of staff / volunteers</p> <p>On average 3 to 5 hours per week per leading group member.</p> <p>Project leaders deployed an average of 10 to 15 hours per week</p> <p>10 volunteers</p>	<p>Number of activities</p> <p>23 activities</p> <p>Results</p> <ul style="list-style-type: none"> - 65 participants took part in the ITT test at ROC van Twente - 21 people have started language lessons - 5 people have registered for entrance training and are about to start - 19 participants moved on to a paid job or received voluntary work. - 5 ladies have started with women's football at SC Barbaros 	<p>ROC van Twente, UT, Wijkkracht Hengelo, Neighborhood teams in Almelo, Oldenzaal, Goor and Borne, VVV (Enschede, Almelo, Hengelo, Goor, Haaksbergen and Oldenzaal). Salut from Goor, Alifa Welzijn from Enschede, Self-organization (Sc Barbaros, Aya Sofya HDV Hengelo, TAAB), Personal Boxing from Almelo, Art Academy "Wilde Oog", Cars Bijlstra, Councilor from Hengelo.</p> <p>AMIF</p> <p>Province of Overijssel</p> <p>University of Twente</p>
<p>Appropriate sports</p> <p>2018 - 2020</p>	<p>Guiding children with behavioral problems to engage with sports activities</p> <p>Points of improvement</p> <ol style="list-style-type: none"> 1. Expansion of the network of health-care institutions 2. More involvement of sports clubs 	<p>29 participants</p> <p>Deployment of staff / volunteers</p> <p>528 hours</p>	<p>Number of activities</p> <p>68</p> <p>Results</p> <p>Of the 29 participants, 19 participants moved on to a sport, of which 15 participants are currently still structurally active. This amounts to 52%</p>	<p>Municipality of Hengelo</p> <p>Juliana'32</p> <p>Achilles'12</p> <p>Neighborhood power</p> <p>SBO de Batavier</p> <p>SBO de Stapsteen</p> <p>NOC * NSF</p> <p>Sports service Overijssel</p>

PROJECT	THEME	NUMBER OF PARTICIPANTS 2019	RESULTS	COOPERATION ORGANIZATIONS
Sportive integration 2017-2019	Making sports a structural part of the integration of adults in Oldenzaal.	38 participants from Syria, Iraq, Eritrea and Somalia. Deployment of staff / volunteers 336 hours	Number of activities 56 Results Of the 38 participants, 30 participants advanced in the field of leisure activities, sports, swimming lessons and language.	Municipality of Oldenzaal Impulse Movement Works! FC Noaber
FC Twente Cup 2008-present	Social commitment of adolescents, young people. A scoring system allows the teams to qualify for the final tournament in De Grolsch Veste Points of improvement 1. Final tournament fixed place in the stadium 2. More cohesion with partners / sponsor 3. More teams from other regions	242 young people Deployment of staff / volunteers Staff members: Combination function Municipality of Hengelo Combination function Municipality of Enschede 612 hours 2 Volunteers: 224 hours	Number of activities 230 Results Project focuses on social impact and social / societal education	Alifa Welzijn Wijkkracht Menzis Huuskes Persoonality Welbions Domijn WBO Wonen Gemeente Hengelo Gemeente Enschede Gemeente Oldenzaal ROC van Twente

PROJECT	THEME	NUMBER OF PARTICIPANTS 2019	RESULTS	COOPERATION ORGANIZATIONS
<p>Healthy Football Course</p> <p>2006-present</p>	<p>Elementary and special primary education, healthy lifestyle and social-emotional development</p> <p>Points of improvement</p> <ol style="list-style-type: none"> 1. More attention for “lifestyle” “ 2. Organizational structure of the lesson series 3. Uniformity framework 	<p>28 classes of primary schools. 644 students</p> <p>Deployment of staff / volunteers</p> <p>Combination function Municipality of Hengelo</p> <p>Combination function Municipality of Enschede</p> <p>1 volunteer</p> <p>896 hours</p>	<p>Number of activities</p> <p>300 activities</p> <p>Results</p> <p>Raising awareness about a healthy lifestyle, cooperation, living as a professional and stimulating social-emotional development among primary school students, under the flag of FC Twente.</p> <p>Creating togetherness within classes, disciplinary aspects and enthusing for sports / exercise. Received a lot of positive responses through a survey of various teachers.</p>	<p>Health insurer Menzis</p> <p>Huuskes</p> <p>Personality</p> <p>Welbions</p> <p>Domijn</p> <p>WBO Housing</p> <p>Municipality of Hengelo</p> <p>Municipality of Enschede</p> <p>Municipality of Oldenzaal</p> <p>ROC of Twente</p> <p>Saxion University of Applied Sciences</p>
<p>The treasure chest</p> <p>2015-present</p>	<p>Elderly with dementia. Sharing anecdotes and history FC Twente</p> <p>Points of improvement</p> <ol style="list-style-type: none"> 1. souvenir participants 2. more attention to the website 3. acquisition 	<p>420 seniors</p> <p>Deployment of volunteers</p> <p>204 hours of deployment of 8 volunteers</p>	<p>Number of activities</p> <p>13 meetings</p> <p>Results</p> <p>fun for elderly in residential and care institutions; reminisce about the past</p>	<p>Huuskes</p> <p>Goal Foundation</p> <p>KPN, the best contact fund</p> <p>Health insurer Menzis</p> <p>Huuskes</p> <p>Personality</p> <p>Welbions</p> <p>Domijn</p> <p>WBO Housing</p> <p>Municipality of Hengelo</p> <p>Municipality of Enschede</p> <p>Municipality of Oldenzaal</p>

PROJECT	THEME	NUMBER OF PARTICIPANTS 2019	RESULTS	COOPERATION ORGANIZATIONS
Football clinics with children with physical disabilities 2013-heden	Children with physical disabilities are supported in sports lessons Improvement points: Make clinics more attractive to the target group	80 students Deployment of staff / volunteers 16 youth players Young FC Twente / FC Twente U19	Number of activities 16 sports lessons 1 final clinic Results Youth players Football Academy support sports lessons for these children and a final clinic at the FCT Training Center	Education Center 't Roessingh Power of Football Football academy Health insurer Menzis Huuskes Personality Welbions Domijn WBO Housing Municipality of Hengelo Municipality of Enschede Municipality of Oldenzaal Goal Foundation
Football choir 2008-heden	A football choir sings songs from FC Twente at meetings in the Twente region. Points of improvement - bring in enough gigs. - we would like to be involved with organizations that are related to care or welfare. - actively recruit new members, especially men are welcome.	23 members 700 visitors	Number of activities Weekly rehearsal on Thursdays Results 14 performances <ul style="list-style-type: none"> • 4x at a match of FC Twente, including 1 time at the invitation of the TOS • 3x in the Wilinktheater for the performance Vak Oud • De Houtmaat at the Cultuurpodium • Corn Day Amusing in Hengelo • 2x in collaboration with Zing Nederlands Met Me via the AZC and refugee work in Hengelo • The Twentse Zorgcentra together with the drum band Rintintin • Performance at the Treasury (KPN best contact fund) • Farewell to founder Alfons Rupert who passed away on November 2, 2019. At most performances there were over 50 spectators.	Health insurer Menzis Huuskes Personality Welbions Domijn WBO Housing Municipality of Hengelo Municipality of Enschede Municipality of Oldenzaal ROC of Twente

PROJECT	THEME	NUMBER OF PARTICIPANTS 2019	RESULTS	COOPERATION ORGANIZATIONS
<p>Neighborhood Hengelose Es</p> <p>2013-present</p>	<p>Involvement of residents to increase the quality of life in this neighborhood</p>	<p>154 people involved in activities</p> <p>Staff deployment: Combination function Municipality of Hengelo</p>	<p>Support for Sidw in this district to develop activities to improve the quality of life.</p> <ul style="list-style-type: none"> • 2 teams FC Twente Cup • It is up to 4 families of Turkish Tukkers • 2 primary schools Healthy Football Course • 5 children Suitable Sports <p>Results</p> <ul style="list-style-type: none"> • Using the Welbions apartment for contact moments with citizens • Co-organizer of the Hengelo Es neighborhood party and the Achilles'12 sports party • 75 Welbions tenants visit FC Twente 	<p>Health insurer Menzis Welbions Municipality of Hengelo ROC of Twente Neighborhood power Editorial team newsletter Hengelose Es Achilles'12 Hengelose Es district center</p>
<p>Walking football</p> <p>2018-present</p>	<p>Introduce and promote both accessible walking football in the region.</p>	<p>210 participants</p> <p>Deployment of staff / volunteers: 6 volunteers 370 hours</p> <p>Combination function Municipality of Enschede</p>	<p>Number of activities 60 activities 22 events</p> <p>Results In the meantime, partly with the help of "Scoren in de Wijk", Walking Football has been implemented at ten places in Twente with a total of 150 participants. In Germany initiatives have also been started in Schuttorf and Velen to get walking football started. That accounts for about 40 participants. In addition, an international partnership has been set up between German and Dutch BVOs, in which FC Twente "Scoren in de Wijk" also participates.</p>	<p>Amateur football clubs in the Twente region</p> <p>German and Dutch Football Associations</p> <p>DCW Health insurer Menzis Huskes Personality Welbions Domijn WBO Housing Municipality of Hengelo Municipality of Enschede Municipality of Oldenzaal ROC of Twente</p>

PROJECT	THEME	NUMBER OF PARTICIPANTS 2019	RESULTS	COOPERATION ORGANIZATIONS
Score by Education 2009 - heden	Support young people who drop out at the ROC to return to training	48 participants	3x10 weeks with 16 participants	Welbions Domijn WBO Housing Municipality of Hengelo Municipality of Enschede Municipality of Oldenzaal ROC of Twente
Sander Boschker Tournament	People with a disability have a tournament at the training center with FC Twente 1	80 people with disabilities		GOAL Foundation Health insurer Menzis Huuskes Personality Welbions Domijn WBO Housing Municipality of Hengelo Municipality of Enschede Municipality of Oldenzaal ROC of Twente

PROJECT	THEME	NUMBER OF PARTICIPANTS 2019	RESULTS	COOPERATION ORGANIZATIONS
Sportclinics Incidenteel	One-time clinics / activities with inflatable cushions/pillows from Scoring in the community Points of improvement Taking a critical look at the role of Scoring in the Community in clinics to determine whether or not we can offer more support	500 participants Combination function Municipality of Hengelo and Municipality of Enschede	15 clinics Results Provide support to societal organizations / partners in the region, with the aim of coming into contact with people who could use a helping hand	
Meeting room in stadium De Grolsch Veste 2016 – heden	Meeting room in De Grolsch Veste stadium Points of improvement It will be examined to what extent the meeting place can be better equipped for the expected use.	900 visitors at home games 630 visitors at activities Deployment of staff / volunteers: 11 volunteers 460 hours	Number of activities 19 home games 42 activities Results Optimal occupancy of space on match days Non-match days reasonable occupancy	CVV Asito FC Twente
Integrating uniquely 2016 – heden	To make sports a structural part of the integration of adults in Oldenzaal	22 participants Deployment of staff / volunteers: 56 hours	Number of activities 30 Results 5 participants have now secured a job Everyone has already improved in terms of lifestyle	Municipality of Oldenzaal Impulse Movement Works!

PROJECT	THEME	NUMBER OF PARTICIPANTS 2019	RESULTS	COOPERATION ORGANIZATIONS
<p>Enschede South and East</p> <p>2010 - present</p>	<p>Livability of districts / neighborhoods and participation of residents in South and East Enschede</p> <p>Points of improvement: Connection with Glanerbrug</p>	<p>110 participants</p> <p>Deployment: combination position of Enschede municipality and volunteers</p>	<p>Number of activities</p> <ul style="list-style-type: none"> - Project “You are on the ball” - DCW - Various sports clinics and activities in neighborhoods / districts such as: <ul style="list-style-type: none"> • the Esmarke, • sports instruction Laares, • Neighbors day in Oosterveld, Boswinkel outdoor season, • residents’ day in Performance Factory and in Tattershal, • holidays at schools in the Helmerhoek and Wesselerbrink • Cruyffcourt playground Tuindorp • Mekkelholt support group • Kidsrun Wesselerbrink • Singelloop • Individual requests - Participant in the South and East neighborhood movement team, the Posten dream district - Connection Walking Football and Exercise on prescription 	<p>Domijn</p> <p>Municipality of Enschede</p> <p>University of Twente</p> <p>Saxion University of Applied Sciences</p> <p>ROC of Twente</p> <p>Health insurer Menzis</p> <p>Alifa</p> <p>Sports</p> <p>Care center de Posten</p> <p>Neighborhood centers</p>



5 | THE FINANCIAL REPORT

The accounting year in 2019 ended up in a negative operating financial result of € -12,347 (2018 was positive, + € 8,535).

Financial statement	2019	2018
Income projects	€ 654.306	€ 477.486
Costs projects	€ 556.217	€ 365.341
	€ 98.089	€ 112.145
General organizational costs	€ 110.436	€ 103.610
Result	€ -12.347	€ 8.535

The above figure shows, first of all, an increase in revenues for 2019 (as compared to 2018) of approximately € 177,000, which amounts to an increase of approximately 37%. This increase in revenues is mainly due to increased activities of the foundation. Worthy of mentioning, to large projects were run in 2019. These two projects: “Supporter of each other” and “Turkish Families Integration”, will be continued throughout 2020. In addition to these two major projects, a social theater project was carried out in 2019: The performance “Block Old” has been performed several times in collaboration with the Wilminktheater in Enschede. Considering these increased activities in 2019, the project costs have increased proportionally. Project costs mainly include costs for personnel who work within the projects. In order to gain more financial stability and to further professionalize the foundation, workers were employed by the foundation on 1 January 2019 and a paid CSR manager was employed on that same date.

Secondly, the general and organizational costs show an increase of € 6,826 (= 6.5%) compared to 2018. Despite this negative account balance for 2019 of € -12,347, it can be concluded that the foundation remains to be in a healthy financial position. The equity of the foundation in relation to its debt can be presented as follows as at 31 December 2019:

Equity and debt	2018	2017
Equity (a)	€ 271.063	€ 274.875
Short term debts	€ 333.619	€ 646.495
Total balance (b)	€ 604.682	€ 904.767
Solvency = (a/b * 100%)	44,8%	13,3%

The foundation’s equity position is in other words solid. Solvency at 31 December 2019 has improved compared to the previous year. The debt position, which has decreased significantly compared to 2018, is related to grants received in advance for various projects, which will be further implemented in 2020 and 2021. The foundation expects a slightly negative operating result in 2020 as well. In order to achieve greater financial stability, the foundation focuses on further expanding relationships with (financial) cooperation partners in the public domain and the business community.

The above figures are derived from the annual accounts for 2019 adopted by the board. The entire 2019 annual accounts have been audited by the foundation’s external accountant (SMK Accountants).

6 | FUTURE

As this year report testifies to, FC Twente is committed to initiate and continue a variety of social projects that promotes integration, helps people with disabilities, supports individuals in situations of long-term poverty, contributes to a healthy lifestyle, and lends a helping hand to families with diverging life problems, thereby not only improving the general quality of life for individuals, but also benefitting the region at large. With solidarity as the overarching value, we wish to continue our social involvement and promote individual traits and characteristics such as resilience, strength, language-skills and a motivation to engage in general, in the hope that individuals may partake in society and step out of isolation, friendlessness, and/or seclusion. We wish to continue and safeguard any established methods and approaches that came about during the life-time of a project because, after the projects are over, it is not always clear how and if the project will continue – this depends on decisions made during the evaluation period. The foundation faces some challenges throughout 2020. In the hope to counter these challenges to the best of our abilities, the foundation takes its central strategic and related policies as a guide for all activities within the projects. The ambition is to effectively translate any goals and objectives that are set into achievable and practical undertakings.

The biggest challenge remains targeting and supporting the people who in fact need support. Nevertheless, we aim at continuing our social impact at all levels

with Scoring in the Community as a central pillar in that pursuit. In addition, we want to raise awareness, visibility and commitment to our projects within our designated region. We want to achieve this, on the one hand, by working more intensively with stakeholders of FC Twente, such as supporter fan clubs, business units and FC Twente Women. On the other hand, we want to strengthen our existing partnerships and increase their involvement throughout all projects. We also aim at sourcing new collaborations organizations that potentially can represent both the interests of the organization at large and the foundation Scoring in the community. There will certainly be such potential partners who are interested collaboration. On a related point, an increase in collaboration within FC Twente as an organization is also needed to ensure organizational growth.

In relation to the new responsibilities the foundation has gotten since it became operable as an employer since 2019, organizational development will remain an important theme throughout 2020. We specifically aim at consolidation of an effective personnel policy and building up a more professional image of the foundation itself. Furthermore, we will continue to strive for a solid understanding of and compliance with any laws and regulations that apply to the foundation and its employees.

Naturally, we expect that some projects require more urgent attention than others in the coming year. For

example, the funding periods for the projects “Turkish Family Integration” and “Appropriate Sports” are both nearing their finishing dates within 2020. If the research results show that these projects were indeed successful, the foundation will, not unexpectedly, aim at getting these projects back on track. Scoring in the Community intends to launch several new projects in 2020 that consider relevant and recent societal developments and social issues. Three central themes that we intend to focus on are, firstly, supporting ex-prisoners in their reintegration in society and, as a second, mitigating loneliness in elderly people and, lastly, improving reading and writing abilities among people with low literacy.





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SCORING IN THE COMMUNITY